

Palmetto Primary Care Physicians (PPCP) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PPCP does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We provide upon request:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Brenda Rankin, Service Excellence Manager at 843-798-5519.

If you believe that PPCP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax, or email. Please see the contact information below.

Palmetto Primary Care Physicians
Brenda Rankin, Service Excellence Manager
2500 Elms Center Road, 2nd Floor
North Charleston, SC 29486-7722
Office: 843-793-5519
Email: berankin@palmettoprimarycare.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.